GENERAL INFORMATION

Plan Report ID Number: 2023PRWTP

Name: Persivia, Inc.

Product Name(s): Persivia Platform

Version Number(s): 4.0 and 3.2

Certified Health IT Product List (CHPL) ID(s):

Persivia Platform 4.0: 15.04.04.2155.Mean.04.01.0.220622

Persivia Platform 3.2: 15.04.04.2155.Pers.32.01.1.181231

Developer Real World Testing Page URL: https://persivia.com/realworldtestplan/

RWT Measures

1. **Measure: Successful Submission of Electronic Clinical Quality Measures**

   Measure Description:
   This measure will track the number of eCQMs that are successfully reported by Persivia to CMS, during the submission period.

   Associated Certification Criteria: 170.315(c)(1), 170.315(c)(2), 170.315(c)(3)

Standard (and version)	CMS Implementation Guide for Quality Reporting Document Architecture: Category I and Category III
Updated certification criteria and associated product	Criteria: 170.315(c)(3) - Clinical quality measures (CQMs) — report Product: Persivia Platform 4.0, Persivia Platform 3.2
Health IT Module CHPL ID	Persivia Platform 4.0: 15.04.04.2155.Mean.04.01.0.220622 Persivia Platform 3.2: 15.04.04.2155.Pers.32.01.1.181231
Method used for standard update	N/A
Date of ONC ACB notification -	TBD
Date of customer notification (SVAP only)	N/A
Conformance measure	Successful Submission of Electronic Clinical Quality Measures
USCDI -updated certification criteria (and USCDI version)	N/A

Justification:

This measure will provide a count of the number of eCQMs that are calculated by Persivia for our reporting clients, and how many of those eCQMs were successfully reported to CMS during the submission period. Persivia reports eCQMs to Quality measurement programs like CPC+, MIPS, ACO, etc.

Care Setting:

Care Setting	Justification
Hospital	Persivia certified product(s) are used by our hospital clients for reporting to HIQR and MIPS programs.
Ambulatory	Persivia certified product(s) are used by practices, providers and provider groups for reporting to programs such as MIPS, PCF, ACO, etc.

Expected Outcome:

The measure will provide a percentage of number of eCQMs calculated versus the number of eCQMs successfully reported to CMS for a given period of time. We will follow up with our clients to check if CMS has rejected any submissions or has called for an audit. Successful submissions to CMS confirm compliance to the associated certification criteria c(1)-c(3).

Successful submissions to CMS confirms compliance of the associated certification criteria. Similarly, failed submissions would require further investigation into the failures and the percentage of failures. The results from this measure will validate whether Persivia is able to import, calculate, export and report data related to eCQMs.

2. **Percentage of Functionality Usage**

Measure Description:

This measure will track the number of times given product functionality with the associated certification criteria is used by users over a given period of time.

Associated Certification Criteria: 170.315(b)(1), 170.315(b)(6), 170.315(h)(1)

Standard (and version)	C-CDA 2.1
Updated certification criteria and associated product	Criteria: 170.315(b)(1), 170.315(b)(10), 170.315(h)(1) Product: Persivia Platform 3.2
Health IT Module CHPL ID	15.04.04.2155.Pers.32.01.1.181231
Method used for standard update	N/A

Date of ONC ACB notification -	TBD
Date of customer notification (SVAP only)	N/A
Conformance measure	Percentage of Functionality Usage
USCDI -updated certification criteria (and USCDI version)	N/A
Relied Upon Software	phiMail Server

Justification:

This measure will track the number of times product functionality was used by the end user. This count will help to establish a trend over a given period of time, with details including how many clients use the functionality, and what is the percentage of use over a given period. This measure can also be used to track historic trends by comparing numbers for a specific client over multiple calendar years.

Care Setting:

Care Setting	Justification
Ambulatory	The associated certification criteria are only provided with the product used by clients in the ambulatory setting.

Expected Outcome:

The measure will establish product's capability to receive C-CDAs, ingest data to be displayed on the user interface, and also export patient data. This measure will help in tracking the percentage of clients using said functionalities and also how many times a specific client used a functionality over a period of time.

3. **Access**

Measure Description:

This measure will track and provide a list of all non-Persivia applications connecting to the API

Associated Certification Criteria: 170.315(g)(7), 170.315(g)(8), 170.315(g)(9)

Standard (and version)	C-CDA 2.1
Updated certification criteria and associated product	Criteria: 170.315(g)(7), 170.315(g)(8), 170.315(g)(9) Product: Persivia Platform 3.2
Health IT Module CHPL ID	15.04.04.2155.Pers.32.01.1.181231

Method used for standard update	N/A
Date of ONC ACB notification -	TBD
Date of customer notification (SVAP only)	N/A
Conformance measure	Access
USCDI -updated certification criteria (and USCDI version)	N/A

Justification:

This measure will analyze Persivia system logs to track and identify all outside applications that access the API over a given period of time. It will also determine the acceptance and usage of this functionality by end users.

Care Setting:

Care Setting	Justification
Ambulatory	The associated certification criteria are only provided with the product used by clients in the ambulatory setting.

Expected Outcome:

Tracking this measure will provide a count of the different applications accessing the API. This, in turn, determines the real world interoperability between Persivia and outside applications.

SCHEDULE OF KEY MILESTONES

2023 Q1: Initiate client outreach to determine participation in Persivia's Real-World testing effort.

2023 Q2 and Q3: Begin real-world testing with participating clients. Setup scheduled meetings with participants to ensure regular testing and timely completion. Results from testing sessions will be documented in detail, to be used when finalizing the report

2023 Q4: Begin finalizing of the report to be submitted to ONC-ACB. Summarize findings from test exercises in the final report.

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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